Publish Notes – Desktop Application

Asgard Desktop Application v2.0.0.504





Affected Workflows

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Mobile Applications

AsgardMobile 1.0 - Current App

Maintenance – Various Fixes/Changes

Small enhancements and fixes to caching and queuing behavior, to improve performance under disconnected/unreliable connectivity states.

This version will require installation/update. Android version 2.1.23 (containing caching/queuing optimizations and a fix for a reported issue with UPC barcode scanning) and Apple version 2.1.23 (containing caching/queueing optimizations only) are available in their respective stores.

AsgardMobile 2.0

We are continuing User Acceptance Testing, on the new app which introduces credential-based log-in (no IDs) and Work Order Search by Location to the field.

Search by Location, Enhance to Include Entry Date Parameters

By customer request, we have enhanced the available search parameters to include Date.

Work Order Detail Screen - Delayed

This publish, we prioritized the creation of a view-only Work Order Detail screen (which will be re-used in the coming user work order list, as well). Due to a larger-than-expected development/testing effort, we were only able to complete the back-end work to support the screen. The new screen will continue to be a top priority. When available, it will be a view-only precursor to the ability to perform standard work order edit and complete workflows.

Desktop Application

Maintenance

Various Fixes / Changes

Small enhancements and fixes, in various areas of the system, arising from automated reporting of system performance and user experience reports. We have also moved the customer logo on the Welcome Page, to the right side of the screen for consistency with the branding in our analytics and aesthetic balance.

all AT&T 🗢	1:17 PM	789	3% 🔳
K Back			0
Location:			
Unit #12111 (2 Bdrr	n)		
Sele	ct Location	1	
Begin Entry Date			
//			
End Entry Date			
//			
Type Standard			
Clear		C	Done
	23	2016	
April			
April May	24	2017	
	24 25	2017 2018	
May			
May June	25	2018	



"Grids" - Enhancements to Screens that Function like Excel

We are mid-stream on a long-term maintenance project to upgrade all "grids" throughout the system, to enable enhanced search, filter, and sort behavior for lists.

This sprint, the following additional Grids/Tools were updated:

Welcor	me Page Active Cl	eans			
New Clea	in View Assign U	Inassign Expected Start	Start Cancel Complet	e Clear Filter	
elect Loca	tion Filter Clear Lo	cation Filter			
Drag a colur					
Clean ID	Clean Aging Statu	s Location	Clean Type	Expected Start	Primary Assignee Unit Type
	8 Overdue	Unit #24302 (1 Bdrm)	Check Out Clean	12/13/2017 8:30 AM	Values Date Filters
	9 Overdue	Unit #24304 (2 Bdrm)	Check Out Clean	12/13/2017 8:30 AM	
	10 Overdue	Check-in / Sales Bldg	Check Out Clean	12/18/2017 8:30 AM	Specific Date Periods
•	11 Overdue	Unit #22302 (1 Bdrm)	Check Out Clean	12/19/2017 8:30 AM	Yesterday Last Month
	17 Overdue	Unit #12300 (2 Bdrm)	Check Out Clean	1/26/2018 8:30 AM	Today This Month
	18 Overdue	Unit #19101 (2 Bdrm)	Check Out Clean	1/26/2018 12:00 PM	Tomorrow Next Month
	20 Overdue	Unit #19102 (1 Bdrm)	Check Out Clean	1/27/2018 10:00 AM	Last Week Last Year
	21 Overdue	Unit #12303 (1 Bdrm)	Check Out Clean	1/30/2018 8:30 AM	This Week This Year
	22 Overdue	Unit #19101 (2 Bdrm)	Check Out Clean	1/30/2018 4:00 PM	Next Week Next Year
	23 Overdue	Unit #19103 (1 Bdrm)	Check Out Clean	2/1/2018 12:00 PM	

Highlights of Enhancements with the new grid:

- Filters dynamically recognize and provide tools appropriate to the data type (see dates at left)
- Combine multiple filters
- Custom/Keyword search
- And much more!

- PM Groups
- User Notifications
- Billing Period List
- Inspection Skip Reasons
- Cleans Recently Completed

Work Order Management

Inspections, Dashboards, Update Average Score by User

We have corrected an issue in which this counter was erroneously populating data based on Inspectee. It is now correctly populating by Inspector (Assigned User).

🔹 🗸 Aldrich, Candace 🔹 🔍 🕞 🎒
Average Score
75.00%
63.64%
100.00%
91.67%

Recently Completed Screens, All Types, Add Work Order Count

By customer request, we have restored the convenience "counter" at the bottom of the Recently Completed screens to display the current count of work orders.

Billing

Work Order Billing by Unit Report, Include Request Details

We have enhanced the report, to ensure that Request Details are always included.

Locations

Changes / Enhancements to handling of Occupied Status and Reservations

Ability to Import Reservation Information, with Excel

We have enhanced Occupied Status on Work Orders, including Standard, Inspection, and PMs to support a manual import from Excel. The new blank Import file, and the importer function, both exist on the Cleans and Locations menus.

Ability to Import Occupied Status Information, with Excel

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Supply Chain + Billings +	Cleans •		
	Create Clean Active Cleans Recently Completed Templates		
	Cleans Import Reservation Import		
	Occupied Status Import	Import Occupied Status Create Blank Occupied Status Import File	•

Cleans – In Beta



Among the numerous and varied responsibilities of the "back of the house" Resort Operations teams, arguably the most critical is the daily turnover from Occupied/Dirty units to Clean/Available Inventory. This process goes by many names, such as "Breaking Out the House," "House Breakout," and "Daily Cleans". It generally always includes stripping and re-stocking the units, repairing maintenance issues, and cleaning and inspecting for guest arrival.

Important Background

In previous updates, we published Cleans permissions, Create Cleans, Active Cleans, and Template/Type set-up, and Cleans Import functionality. There are five levels of access: No Access, View, Assignee, Manager, and Scheduling Manager.

For access at your organization, we must turn on specific flags on your account set-up. For questions or concerns, or to gain access to the Cleans import format, contact support@katanasoft.com.

4 | Page

Enhancements this sprint:

Enhance Cleans Create

To support additional use cases for manual creation, we have enhanced this screen to include Expected Start Date/Time, Reported By, and Description.

Welcome Page Active PM Work - Engineering Create Clean				
Location	(Select Location)	Ŧ	0	
Template	(Select Template)	•	0	
Expected Start	✓ ↓			
Reported By	(Select Reporter)			
Description		^		
		Ŧ		

Note: When the Clean template contains a Description, any content added during creation (manual or import) will append to the end of the template Description.

Recently Completed Screen

As planned on our features roadmap, we have added a Recently Completed Screen for reviewing Cleans that were completed within the last week.

From this screen, users can:

- View list of Cleans created up to 6 days prior, open to view details or return to Incomplete
- Group, Sort, and Filter results
- Export to Excel



2	Welcome Page Recently Completed Cleans Active Cleans						
	View Completed Within: Last 6 days - Clear Filter						
5	a column header here to group by that column						
	Clean ID	Location Path	Name	Clean Type			
P	=	4 0 4	• 0 :	R B C			
۲	30	Unit #24205 (2 Bdrm)	Check Out Clean - 1BDRM	Check Out Clean			
	65	Unit #12211 (2 Bdrm)	Check Out Clean - 1BDRM	Check Out Clean			
	8	Unit #24302 (1 Bdrm)	Check Out Clean - 2 Bdrm	Check Out Clean			
	23	Unit #19103 (1 Bdrm)	Check Out Clean - 2 Bdrm	Check Out Clean			