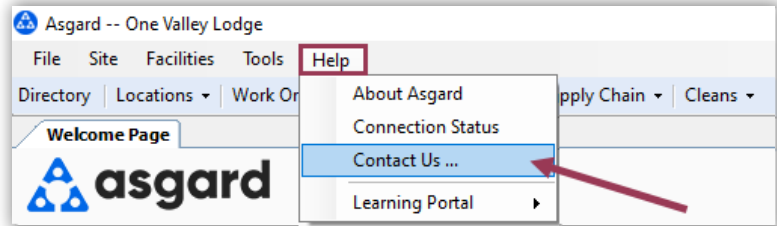
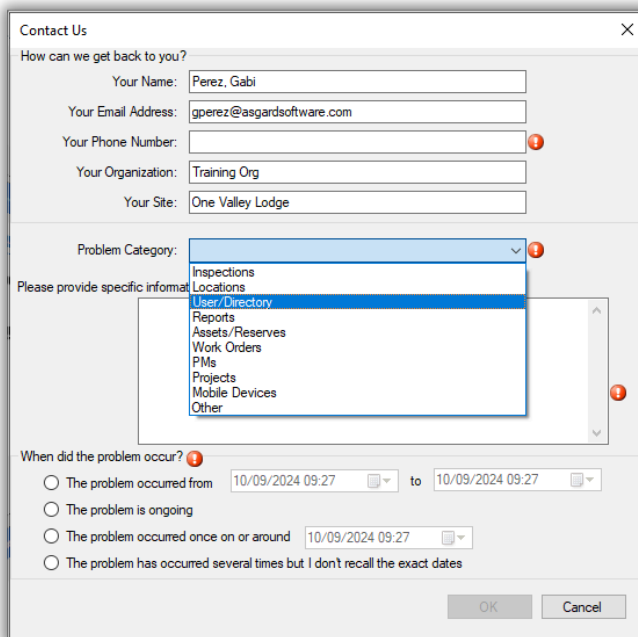
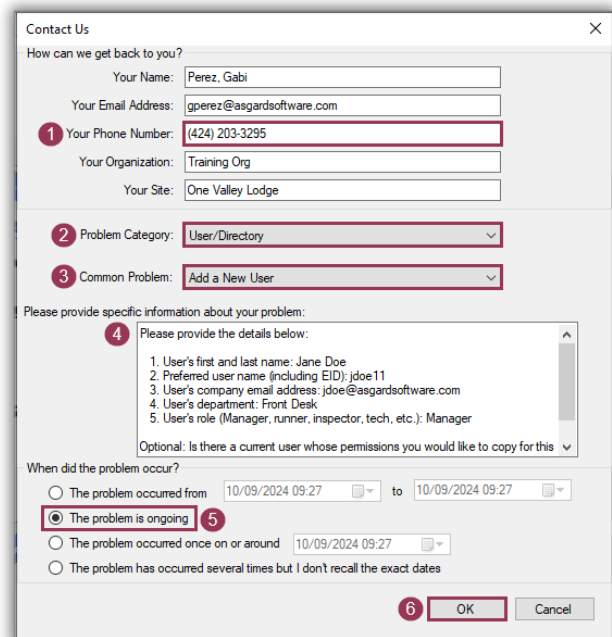


Step 1: From the **Help** dropdown, click **Contact Us**.



Step 2: Fill in the required information:

1. **Your Phone Number:** enter your contact number in case we need to call you
2. **Problem Category:** Select the area of Asgard from the dropdown where you are experiencing the problem
3. **Common Problem:** based on the selected category, choose an option from the dropdown list
4. **Please provide specific information about your problem:** enter the requested information or a brief description of your request
5. **When did the problem occur?:** Select **"The problem is ongoing"** or a timeframe, where applicable
6. Once entered, click **OK** to submit

The information will be sent to our Customer Service Heroes, who will contact you shortly with a resolution or any follow-up questions that they may have.